



Atlas User Guide



For Windows 10

Hello there.

Thanks for embracing the evolution of mobile technology with Bak USA. We hope you enjoy your Atlas experience. To best use your Atlas 2-in-1 laptop, please refer to this guide.






Attention

We want you to stay safe and be happy. To use your Atlas properly, please be sure to do the following:

- Do not drop, crush, step on, or otherwise abuse the charger
- Periodically inspect your Atlas and charger for damage and replace either if necessary
- Report any damage or loose parts to the organization contact or seller immediately
- Do not leave the Atlas plugged in or ON when enclosed in a non-vented container, such as a backpack
- Users should take a 5 minute break every 30 minutes of use
- To prevent electrical shock, keep the charger away from young children

Safety Precautions

Please read and understand the following precautionary measures before using your Atlas.

1.  Do not place your Atlas near fire or other sources of heat
2.  Do not expose your Atlas to magnetic fields
3.  Do not place heavy objects on your Atlas

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.



TO PREVENT POSSIBLE HEARING DAMAGE, DO NOT LISTEN AT HIGH VOLUME LEVELS FOR LONG PERIODS.

IT IS RECOMMENDED TO USE THIS DEVICE IN AN ENVIRONMENT WHERE THE AMBIENT TEMPERATURE IS NO MORE THAN 95°F.

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1. Getting to Know Your Atlas

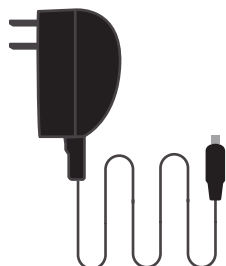
Package Contents

Carefully unpack your box and identify the following contents.
If any items are missing or damaged, contact the seller immediately.*

1. Atlas Laptop



2. Charger



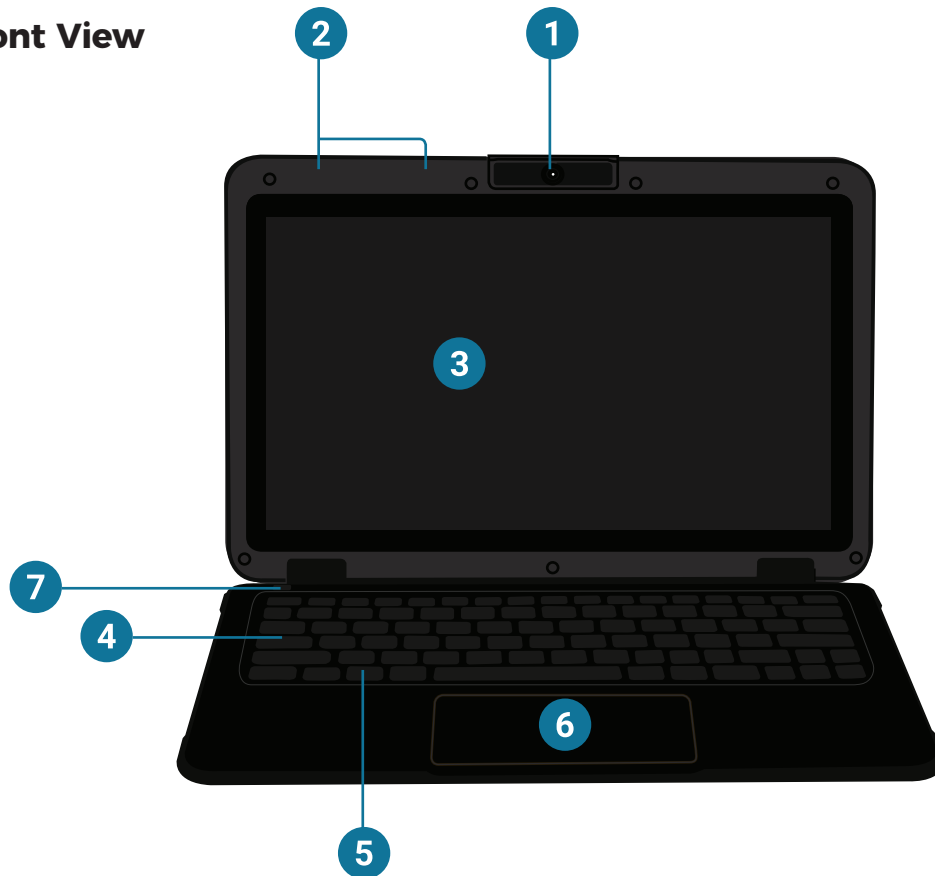
3. Stylus



**Depending on your purchase, optional add-ons might be included in a separate package.*

The Hardware

Front View



1. Rotatable Camera

Used for taking self-portraits as well as for video conferencing.

2. Microphone

Records sounds and speech.

3. Touchscreen

The main display of your laptop. View it and touch it with your fingers to control it.

4. Caps Lock

Capitalizes letters.

5. Windows Key

Press here to open the Start menu.

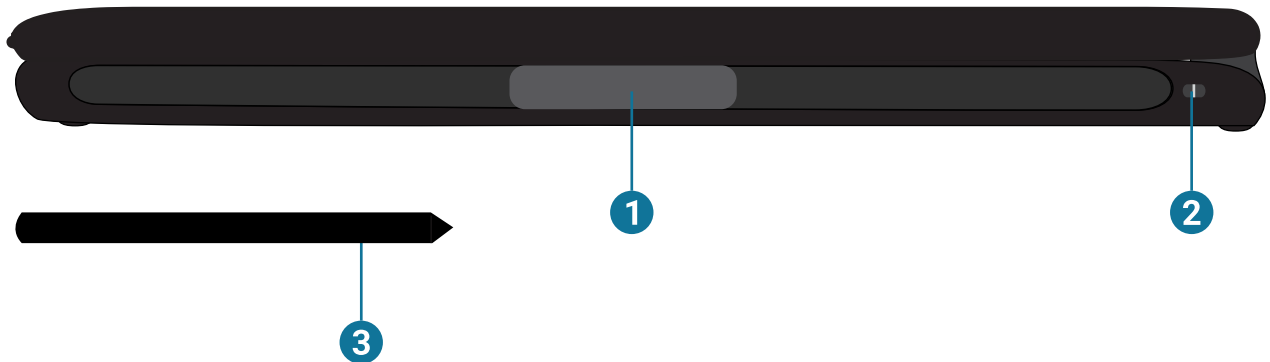
6. Touchpad

Control your system using finger gestures.

7. Power Button/Fingerprint Reader

Turns your Atlas ON/OFF. Fingerprint reader on Atlas Premium unlocks your Atlas. Fingerprint reader not included with Atlas Standard.

Right Side



1. Stylus Sleeve or Clip

Store your stylus here.

2. Tether Anchor

Tie the stylus tether here.

3. Stylus

Write on the screen or operate your Atlas.

Left Side



1. Charging Indicator

Displays blue when fully charged and red when charging.

2. USB Type-C 3.0 Charger Port

Plug in the type-C USB adapter to charge the battery.

3. Micro SD Card Slot

Plug up to 128GB Micro SD card here.

4. USB Type-A 3.0 Port

Insert your USB device here.


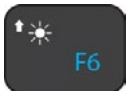


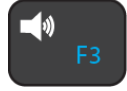
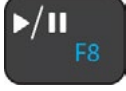


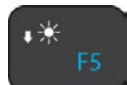
5. Combo Audio Jack for Microphone/Headphones

Plug your microphone/headphones here.

Function Keys



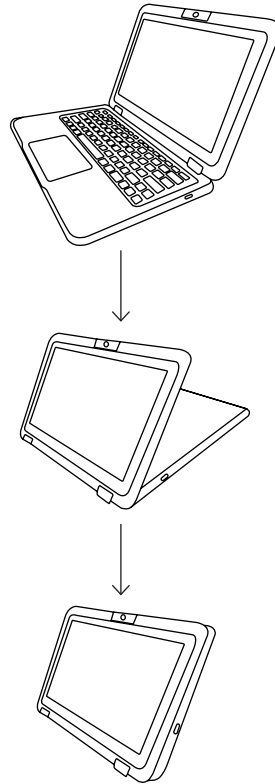
Press a key to perform a function. For example, if you want to mute or unmute the system, press the F1 key.

- | | | | |
|---|---|---|----------------------------------|
|  | Mute or unmute the system. |  | Increase the display brightness. |
|  | Decrease the volume. |  | Open the Settings screen. |
|  | Increase the volume. |  | Play or pause music and video. |
|  | Toggle the display output between the Atlas and external monitor. |  | Speak to Cortana. |
|  | Decrease the display brightness. | | |

Folding the Keyboard

The Atlas supports a swiveling 11.6-inch touchscreen that can be used in several different ways. Opening the Atlas as a standard laptop gives you access to the keyboard and touchpad, while folding the keyboard behind the screen turns it into a tablet and disables the keyboard.

You can also convert the Atlas to tent mode, which is ideal for viewing videos and presentations.



2. Using Your Atlas

Powering ON/OFF



Powering ON Your Atlas

1. If this is the first time you turn ON this Atlas, fully charge the battery
2. Press the power button and hold it for 1 to 2 seconds



Note: If you have an Atlas Premium, the power button is also a fingerprint reader. Hold your finger on the button after configuration to unlock the Atlas. See pg. 22 to set up the fingerprint reader. Fingerprint reader not included on Atlas Standard.

Powering ON for the First Time

Perform the initial set-up:

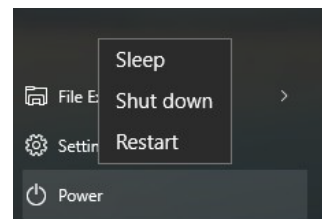
1. Activate Windows 10
2. Sign in or create your Microsoft Account
3. Set up a wireless connection and follow the on-screen instructions

Power OFF Your Atlas

Save all your data before powering OFF your Atlas.

From the Start menu:

1. Tap the **Windows Icon** in the lower left corner of the Desktop, or press the Windows key on a connected keyboard
2. In the Start menu, tap **Power**
3. Select Shut down from the power option menu, as shown on the right



Putting Your Atlas into Sleep Mode

When you will be away from your Atlas for a short time, put the Atlas to sleep. To put the Atlas to sleep, perform one of the following:

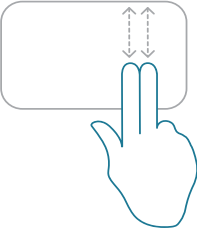
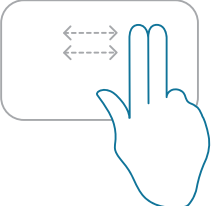
- Close the display panel
- Press the power button once briefly
- Open the Start menu, select **Power** and then **Sleep**

Note: You are encouraged to put your Atlas to sleep before moving it.

To wake up your Atlas, press the power button once briefly or press any key on the keyboard, tap the touchpad, or open the display panel.




Basic Touchpad Operations

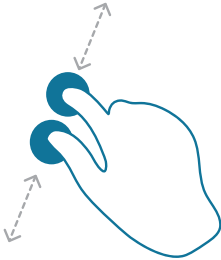
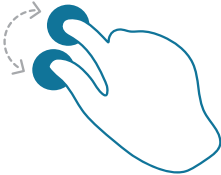
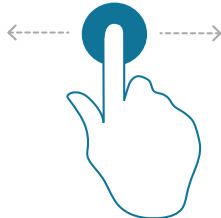
The touchpad works like a traditional mouse. Use it to move the cursor, left-click, right-click, and double-click actions. Functions may vary based on the app you are using.

Action Name	Explanation
<p>Left-Click</p>	<p>Tap once on the touchpad surface or press once on the lower left corner of the touchpad.</p>
<p>Right-Click</p>	<p>Press once on the lower right corner of the touchpad.</p>
<p>Drag</p>	<p>Press and hold down the left corner and then move (drag) your finger across the touchpad surface.</p>
<p>Vertical Scrolling</p> 	<p>Drag two fingers vertically on the touchpad.</p>
<p>Horizontal Scrolling</p> 	<p>Drag two fingers horizontally on the touchpad.</p>

Basic Touchscreen Operations

- Do not use sharp objects to touch the screen
- Do not touch the touchscreen with a conductive material
- Functions may vary based on the app you are using

Gesture Name	Explanation
<p>Tap</p> 	<p>Touch an item to start an app, open a link, or perform an optional function. This is similar to a left-click with a mouse.</p>
<p>Double-Tap</p> 	<p>Touch an item twice in quick succession.</p>
<p>Press and Hold</p> 	<p>Press and leave your finger on an item. This brings up detailed information or opens a menu with more options for the item. This is similar to a right-click with a mouse.</p>

Gesture Name	Explanation
<p data-bbox="248 346 326 378">Pinch</p> 	<p data-bbox="630 495 1187 590">Touch two fingers to the screen and then bring them together or pull them apart to zoom in and out on visual apps (such as pictures and maps).</p>
<p data-bbox="248 804 337 835">Rotate</p> 	<p data-bbox="630 915 1195 1005">Touch your thumb and forefinger to an item and then twist in a circular motion to rotate an object. Not all items are rotatable.</p>
<p data-bbox="248 1205 329 1236">Scroll</p> 	<p data-bbox="630 1308 1157 1398">Drag your finger across the screen to scroll through lists and pages, to move an object, to draw, or to write.</p>

3. Windows Interface

Desktop and Virtual Desktop Experience

The Desktop screen is as shown below and natively provides the virtual desktop feature.



To launch the feature, click the app icon (pictured left), or press the Window key + TAB key on your keyboard at the same time.

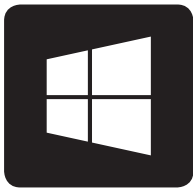


Taskbar

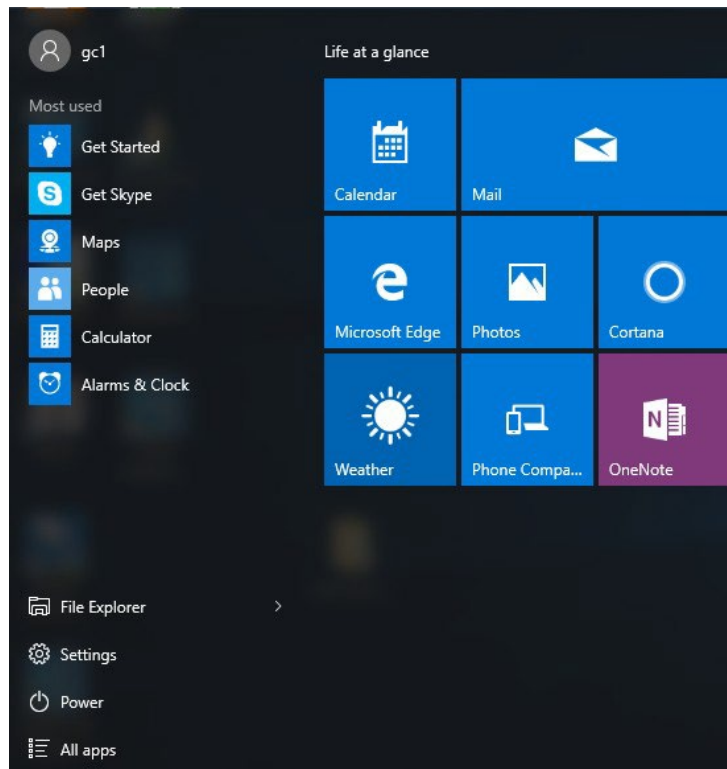
The black bar on the bottom of the Desktop is called the taskbar. It provides several key features:

- Start menu
- Search box
- App shortcuts area
- Notification area

Start Menu



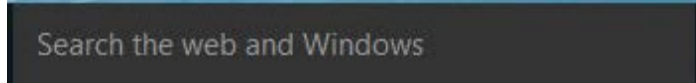
To open the Start menu, click or tap the Windows icon (aka Start button) at the left end of the taskbar, or press the Windows key on the keyboard (pictured left). The Start menu will appear, as shown below.



To set up this menu, please refer to page 24.

Search Box–Cortana

Next to the Start menu is the search box, as shown below.

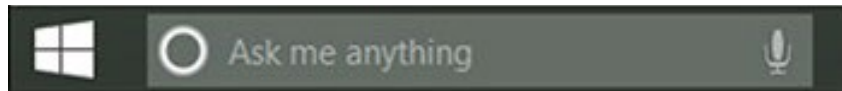


When you select this box, a window will pop out, as shown below.



This is the Cortana icon. Cortana is a new virtual assistant built into Windows 10. Click here to finish the setup, and then control Cortana with either your keyboard or voice commands. Control Cortana to perform intelligent searches and more.

After you set up Cortana, the search box will look like this:



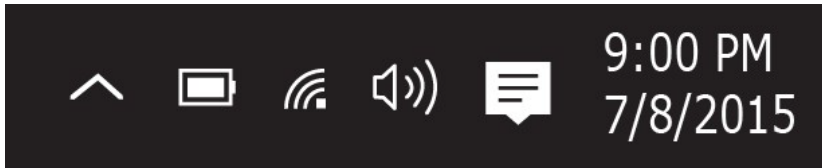
App Shortcuts Area







In this area, you can put the shortcuts of your frequently used apps. To arrange this area, please refer to page 14.

Notification Area

The right part of the taskbar holds several icons that show you the status of your Atlas, as shown below.



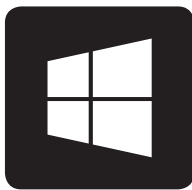
This is called the Notification Area. Click each icon to perform a function.

Icon	Description
	<p>Show more hidden status icons.</p>
	<p>Shows you the current battery status. For details, please refer to page 27.</p>
	<p>Show the status of your wireless network connection.</p>
	<p>Show the system notifications and several shortcuts.</p>

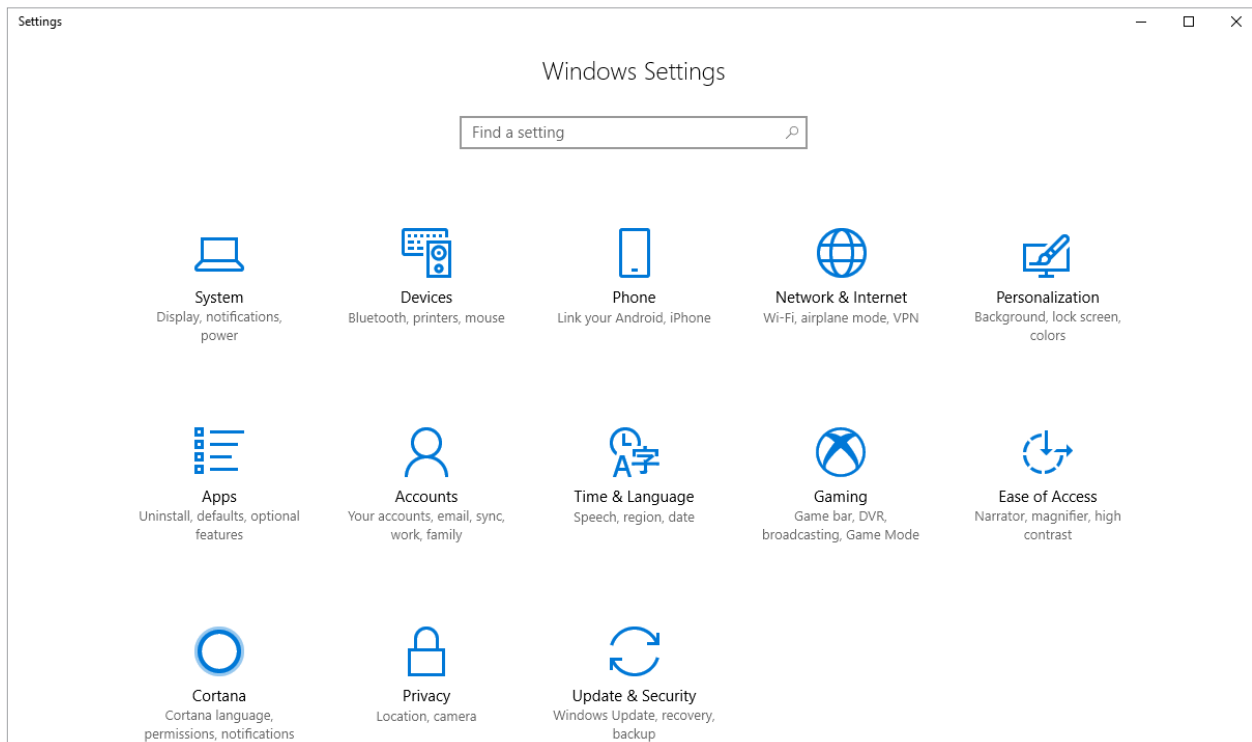
4. Setup and Connection

To access to the Settings screen:

1. Click the Windows icon in the lower left corner of the Desktop.



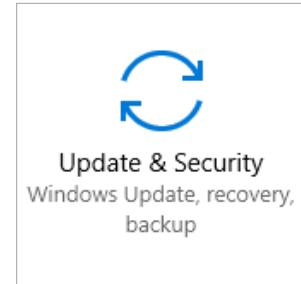
2. Select **Settings** open the Settings screen, as shown below.



Activating Windows

To use all the features of your Windows-powered Atlas, you may need to activate your Windows system. To register and activate your Windows, perform the following:

1. Open the Start menu and click **Settings**
2. Click **Update & Security**
3. Select **Activate**
4. Follow the instructions to activate Windows

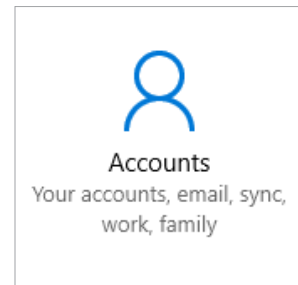


Setting up Your Microsoft Account

To share files or settings with other Atlas laptops running Windows 10, or to download and purchase apps from the Microsoft Store, please set up a Microsoft account.

To set up your Microsoft account

1. Open the Settings screen and select **Accounts**
2. Select **Your account**
3. Select **Sign in with a Microsoft account instead**
4. Follow the on-screen instructions



Setting up the Fingerprint Reader¹

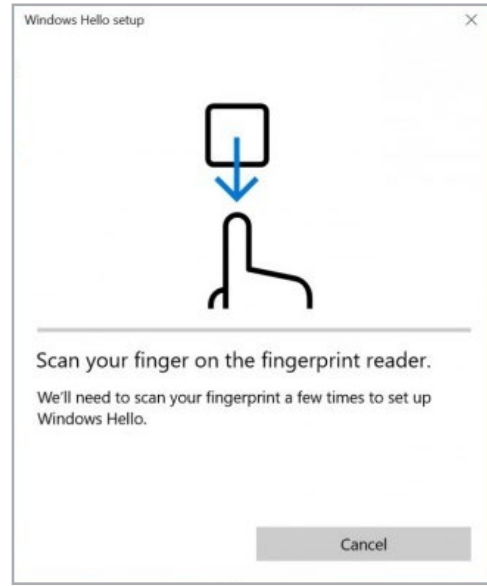
Using the Windows Hello feature, you can now use the fingerprint reader to login to your Atlas Premium. The fingerprint reader makes logging in secure and easy with the press of your fingertip.

To set up the fingerprint reader:

1. Open the Settings screen and select **Accounts**
2. Select **Sign-in options**
3. Select **Fingerprint Set Up**, then **Get Started**
4. Follow the on-screen instructions

You can now use your fingerprint to login to your Atlas Premium.

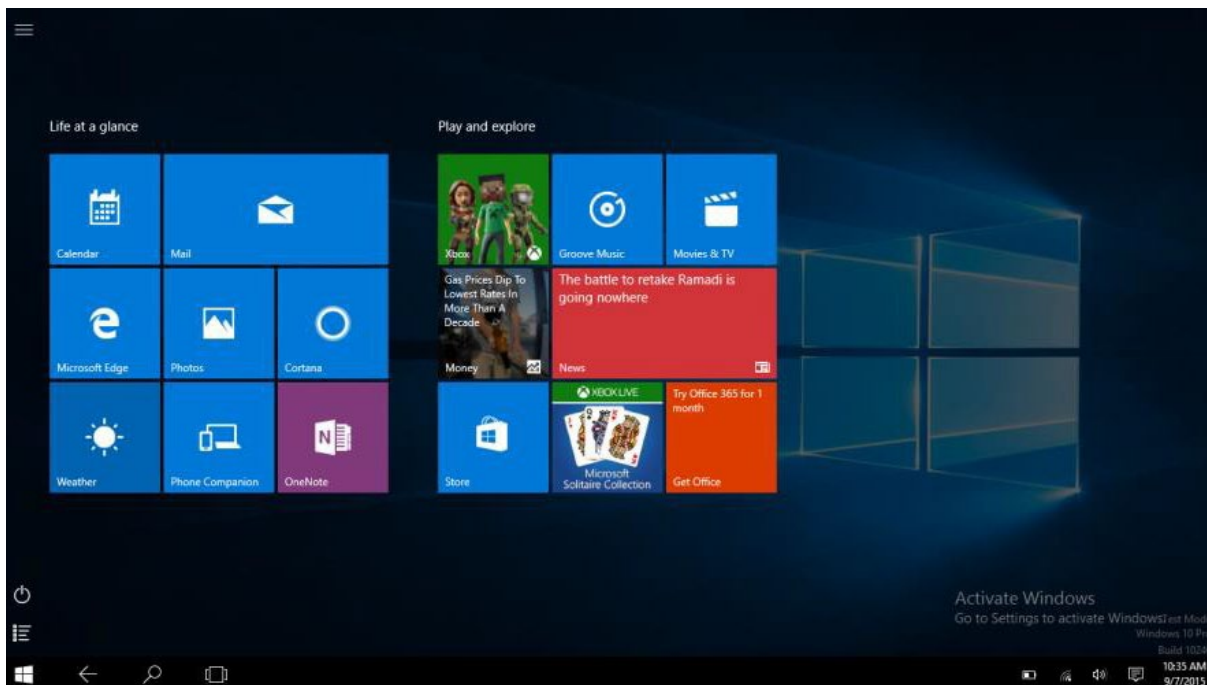
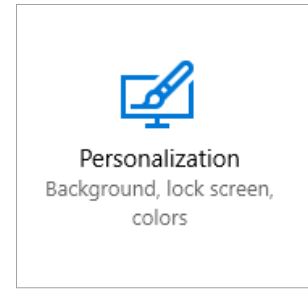
¹Fingerprint reader not included with Atlas Standard



Replacing Desktop with Start Screen

If you are more familiar with the Start screen interface from the Windows 10 series, you can program your Atlas to display the Start screen instead of the Desktop every time you power on the Atlas. To do so:

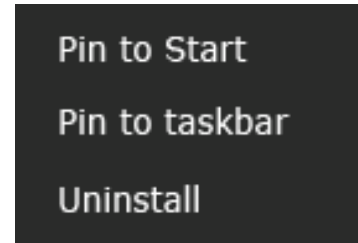
1. Open the Settings screen
2. Select **Personalization**
3. In the Personalization screen, enable the option **Use Start full screen**



Pinning and Unpinning your App to Start Menu or Taskbar

To add an app:

1. Open the Start menu and select **All Apps**
2. Press, hold, and release on the app that you want to appear on your Start menu or Taskbar, and an option menu will appear
3. To add the app to your Start menu or Taskbar, click **Pin to Start** or **Pin to taskbar**



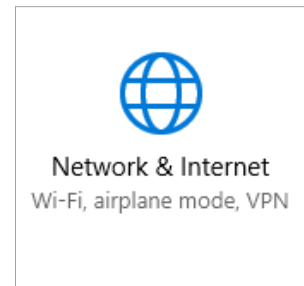
To remove an app:

1. Press, hold, and release on the app that you want to remove from your Start menu or Taskbar
2. Tap **Unpin from Start** or **Unpin from Taskbar** to remove it from your Start menu or Taskbar

Wireless LAN

Enable a wireless connection

1. Open Settings menu and select **Network & Internet**
2. Select **Wi-Fi** and set the function to ON
3. Switch Airplane mode to OFF
4. To confirm that Airplane mode is disabled, go to the Desktop and check the Notification Area; if you see an airplane icon is displayed on the lower right, you must disable Airplane mode



Connecting to a wireless LAN

Once you have enabled the wireless connection, the Atlas will automatically scan for available wireless networks and display them in the wireless LAN network list. To connect to your desired wireless network, click the network's name in the list, and then click **Connect**.

Note: Some networks require a network security key or password for connection. If necessary, ask the network administrator or the Internet Service Provider (ISP) for the required information.

Micro SD Card Slot

Use your Micro SD cards as removable disks to exchange data from your Atlas to digital devices such as a digital camera, digital camcorder, MP3 player, etc.

Inserting your Micro SD card

1. Insert the Micro SD card into the card slot
2. Follow the on-screen instructions and choose to open and view files
3. A Windows Explorer will run and display all the folders and files in the Micro SD card; save, move, and delete data as you use the storage device

Removing your Micro SD

1. Press the card and release; the card will pop out
2. Hold the end of the card and pull it out

Connect an External Device

Your Atlas comes with one USB-A 3.0 port and one USB-C 3.0 port. Once you plug a USB device into a USB port on your Atlas, Windows will automatically load a driver for that device. After the driver has been loaded once, you can disconnect and reconnect the same device without having to install any drivers after subsequent reconnections.

Note: If Windows requires you to install the driver before connecting, check the documentation provided by the device's manufacturer before connecting the device.

Disconnecting the USB port



To disconnect a USB storage device, make sure you click the Safely Remove Hardware icon (pictured left) in the Notification Area to remove the device before disconnecting.

Note: If your USB device uses a power cord, connect the device to a power source before connecting it.

5. Battery

Charging Your Battery

1. Plug the adapter into the USB-C 3.0 Port, which is on the left side of your Atlas
2. Plug the adapter into an electrical outlet
3. You will see the battery status indicator light up in red
4. When the battery is fully charged, the battery indicator light will turn blue


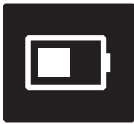


While system is OFF it takes around 5 hours to fully charge the battery. After fully charged, the battery life reaches approximately 6 hours on full HD video playback.

Note: If the remaining power in your battery capacity is 90 percent or above, plugging the adapter will not fully charge your battery.

Inspecting Your Battery Status

In the Desktop, move the cursor to the battery icon in the taskbar. You can also tap the battery icon on the taskbar. A pop-up dialog box will appear and show you the remaining battery percentage, as shown below.

The battery icon reveals the status of your battery, described below.

Icon	Definition
	Battery is fully charged.
	Battery is draining.
	Battery is about to completely drain; stop using your Atlas and charge it at once.
	Battery is charging.

Here are a few ways you can make the most of your Atlas's battery:

- Close apps and programs you aren't actively using
- Reduce your screen's brightness
- Uninstall any unnecessary apps and programs
- Turn the volume down
- If you're not using Bluetooth or Wi-Fi, switch 'em off or turn on Airplane Mode
- Unplug external devices (cell phone, external hard drive, flash drive, etc.)
- Clear the files from your Atlas's desktop
- Use the Atlas down to between 5-10% battery life
- Plug it into a charger or put it in a charging cart until it's fully recharged to 100%

6. Windows Help and Troubleshooting

Troubleshooting

This section describes some common problems, suggested solutions, and ways to recover your Atlas from a crash.

Be aware that the problems and solutions described here are meant only as a guide. They are not definitive problem solving techniques. For certain problems, you might need help from your IT department, the seller, or the Microsoft website.

When you observe a problem, stop operating your Atlas immediately; taking further action may result in data loss or damage. Take a note of what the system is doing and what actions you performed before the problem occurred. Provide detailed information to your service provider for quicker problem resolution.

Screen Issues

<p>When I turn on the Atlas, nothing appears on the screen</p>	<ul style="list-style-type: none"> • If the screen is blank, make sure that: <ul style="list-style-type: none"> - The AC adapter is connected to the Atlas and the power cord is plugged into a working electrical outlet - The Atlas powered is ON (press the power button 6 seconds to force the power OFF, and power it on again.) • If these items are properly set, and the screen remains blank, have your Atlas serviced.
<p>My screen goes blank while the Atlas is on</p>	<ul style="list-style-type: none"> • Your Atlas is in sleep mode; to wake it, perform one of the following: <ul style="list-style-type: none"> - Press the power button - Press the Bak USA logo on the screen

Sleep Issues

<p>The critical low-battery error message appears, and the Atlas turns off</p>	<ul style="list-style-type: none"> • The battery power is getting low; connect the AC adapter to the Atlas.
<p>The Atlas enters sleep mode immediately after it is powered on</p>	<ul style="list-style-type: none"> • Make sure that the battery is charged • The operating temperature may be too hot; move to a cooler environment and try to wake the Atlas
<p>The Atlas does not return from sleep mode and the Atlas does not work</p>	<ul style="list-style-type: none"> • If your Atlas is in sleep mode, connect the AC adapter to the Atlas, and then press the key button or the power button • If your Atlas is powered off, connect the AC adapter to the Atlas, and then press the power button to resume operation

Display Issues

<p>The screen is blank</p>	<ul style="list-style-type: none">• Perform any of the following:<ul style="list-style-type: none">- If you are using the AC adapter, or using the battery, and the battery status indicator is on, increase the brightness of the display- Press the power button to resume from sleep mode- If the problem persists, follow the solution for unreadable or distorted screens below
<p>The screen is unreadable or distorted</p>	<ul style="list-style-type: none">• Make sure:<ul style="list-style-type: none">- The screen resolution and color quality are correctly set to default- The external monitor type is correct
<p>Incorrect characters appear on the screen</p>	<ul style="list-style-type: none">• Are the operating system or programs installed correctly? If so and the issue persists, have the Atlas serviced.

Sound Issues

<p>No sound can be heard from the speaker even when the volume is turned up</p>	<ul style="list-style-type: none">• Make sure:<ul style="list-style-type: none">- The mute function is off- The headphone/microphone jack is not being used- Speakers are selected as the playback device
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Other Issues

<p>Your Atlas does not respond</p>	<ul style="list-style-type: none"> • To turn off your Atlas, press and hold the power button for 6 seconds or more. If the Atlas still does not respond, remove the AC adapter • Your Atlas could lock when it enters sleep mode during a communication operation. Disable the sleep timer when you are working on the network
<p>The connected external device does not work</p>	<ul style="list-style-type: none"> • Do not connect or disconnect any external device cables other than USB while the Atlas power is on; doing so could damage your Atlas • When using a high power consumption external device such as an external USB optical disk drive, use an external device power adapter; otherwise, the device may not be recognized
<p>Wi-Fi signal is not connecting with your Atlas</p>	<ul style="list-style-type: none"> • Restart your Atlas. • Check your Wi-Fi connection. • Reset your Wi-Fi connection. • Plug your Atlas to an electrical outlet to charge it for at least one hour.

7. Specification

S | Atlas Standard P | Atlas Premium

Processor

- S** | Quad-Core Intel® Celeron™ N4100
1.10GHz Base / 2.40GHz Burst Frequency
- P** | Quad-Core Intel® Pentium™ N5000
1.10GHz Base / 2.70GHz Burst Frequency

Storage

- S** | 128GB SSD
- P** | 12GB SSD
256GB SSD (optional)

RAM

- S** | 4GB (LPDDR4)
- P** | 8GB (LPDDR4)

Basics

Atlas Dimensions / Weight

11.8" L x 8.2" W, 0.78" D
3.0lbs

LCD Screen

11.6"
16:9
1366 x 768HD (IPS)

Software

Operating System

Windows 10 Education (StF)
Windows 10 Home or Pro

Battery

Lithium Polymer
8 Hours Typical Usage
37WH

Touch panel

10-Point Capacitive Multi-touch
Palm Rejection Feature

Optional Education Software

LabCamera
Clapmotion

Hardware

Camera

2.0MP
Rotates -35° to +200°

Sensors

Accelerometer, Compass,
Light, Gyroscope

Wi-Fi

802.11 a/b/g/n/ac
Dual Band 2T x 2R (2.4GHz / 5.0GHz)

Speaker

2 Stereo

Windows Login

Fingerprint Reader (Premium Only)

Bluetooth

BT 4.0 + Enhanced Data Rate

Microphone

2 Digital

Keyboard

QWERTY 84 US Key

Inputs & Outputs

Power

USB-C
19VDC/2.1A

USB

(1) USB-A 3.0
(1) USB-C 3.0

System Status Indication

Camera Indicator LED
Power Charging Indicator LED

Audio

3.5mm Combo Input / Output for
Microphone / Headphones

SD Card Reader

Micro SD up to 128GB
SDXC 3.0 or higher

Wireless Display

Miracast

Tests

Vibration

Designed to Meet MIL-STD-810F EN_60068

Drop

Designed to Meet MIL-STD-810F 70cm

Certification

Electromagnetic Compatibility

FCC, CE, NCC

Water Resistance

100 cc on Keyboard / Touchpad

Acoustic

ISO 3745 and ISO 7779

Radio Frequency

FCC, SAR, R&TTE

Dust Resistance

IP5X

Energy Efficiency

Energy Star 6.1

Safety and Environment

UL/CB, CCC/CEL, WEEE, RoHS, CPSIA

Accessories

AC Power Adapter

45W Fast Charge with Surge Protection
100-240VAC in/output voltage variable
(5V, 9V, 12V, 15V, 20V)

Stylus

Active

Optional Macro Lens

30x Magnification

Regulatory Compliance Information

FCC Declaration of Conformity

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

For questions related to the EMC performance of this product, contact:

Elitegroup Computer Systems Co., Ltd
No.239, Sec. 2, Ti Ding Blvd., Taipei, Taiwan 11493
886-2162-1177

Canadian Department of Communications Compliance Statement

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe B prescrites dans le Règlement sur le brouillage radioélectrique édicté par le ministère des Communications du Canada. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.



CE mark. Declaring compliance to all the applicable European Union (EU) directives. For CE mark related questions:

Elitegroup Computer Systems Co., Ltd
No.239, Sec. 2, Ti Ding Blvd., Taipei, Taiwan 11493
886-2162-1177

French SAR/DAS

Votre ordinateur a un DAS. Pour plus d'informations, voir le portail radiofréquences-sante-environnement: www.radiofréquences.gouv.fr



In the European Union, this symbol indicates that this product including battery must not be disposed of with household waste. It is your responsibility to hand it over to a designated collection point for the recycling of waste electrical and electronic equipment. For more information, please contact your local waste collection center or the point of purchase of this product.

Japan VCCI Statement

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Taiwan battery recycling:

Translation – please recycle batteries



廢電池請回收

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